



February 20, 2009  
Via ECFS Transmission

2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

Ms. Marlene H. Dortch, FCC Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

**RE: HOS Interest - 2008 CPNI Certification Filing**  
**EB Docket No. 06-36**

Dear Ms. Dortch:

Pursuant to the Commission's Public Notice of January 07, 2009, enclosed for filing please find the 2008 Annual CPNI Compliance Certification submitted on behalf of HOS Interest, as required by section 64.2009(e) of the Commission's rules.

Any questions you may have concerning this filing may be directed to me at 407-740-3004 or via email to [rnorton@tminc.com](mailto:rnorton@tminc.com).

Sincerely,

Robin Norton  
Consultant to HOS Interest

RN/lm

cc: Best Copy and Printing, Inc. - [FCC@BCPIWEB.COM](mailto:FCC@BCPIWEB.COM)  
cc: FCC Enforcement Bureau (2 copies)  
cc: Manuel Alaniz - HOS  
file: HOS Interest - FCC  
tms: FCCx0901

FROM :

PHONE NO. : 9032341809

Feb. 19 2009 03:36AM P1

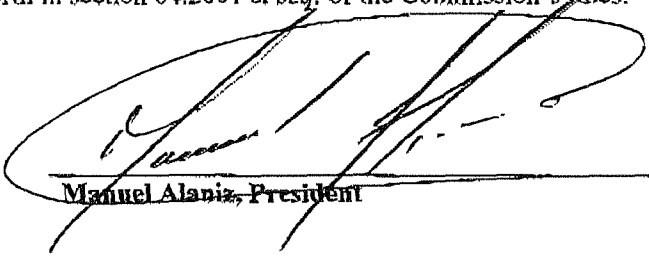
**ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF  
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for Calendar Year: **2008**  
Name of company covered by this certification: **HOS Interest**  
Form 499 Filer ID: **822220**  
Name of signatory: **Manuel Alaniz**  
Title of signatory: **President**

I, **Manuel Alaniz**, certify and state that:

1. I am the **President** of **HOS Interest** and, acting as an agent of the company, I have personal knowledge of **HOS Interest's** operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
2. I hereby certify that, to the best of my knowledge, information and belief, **HOS Interest's** operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR Subpart U.
3. Attached to this certification as Exhibit A is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

  
\_\_\_\_\_  
**Manuel Alaniz, President**

**02-19-09**  
\_\_\_\_\_  
Date

**Exhibit A**  
**Statement of CPNI Procedures and Compliance**

**Statement of CPNI Procedures and Compliance  
For 2008  
HOS Interest, LLC**

HOS Interest operates solely as an operator service provider and as such provides only operator assisted call completion services for transient end users. Therefore, the only service consists of casual traffic provided outside of any subscribed service relationship, and I do not obtain or retain any CPNI that could be used for marketing purposes. My marketing efforts do not require and do not use any end user information at all.

We do not provide call detail information over the telephone. All customer service personnel are trained not to discuss call detail information unless the calling party can identify the call detail related to their inquiry. Inbound callers into customer service must provide the call detail information to the Customer Service Representatives (from the bill they received) as well as their names prior to before any assistance is provided. The only information provided comes directly from the billed information. The caller must have the call detail/bill when calling and must be the name on the account.

We do not disclose call detail on line to end users under any circumstances. We do not have a subscriber relationship with our customers, and do not have customer accounts.

As an operator services provider, we do not have any retail locations and therefore do not disclose CPNI in-store.

We have processes in place to safeguard the call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to these records. All call detail is stored in a database that is protected; only authorized personnel have access to the database. It is not accessible by anyone outside the company.

There was no breach of call detail information during 2008. But should such a breach occur, we have a process in place to maintain records of any breaches discovered and notifications made to the USSS and the FBI.

We have not taken any actions against data brokers in the last year.

We did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2008.

Due to the nature of the operator services business, the call detail we have is not tied to any presubscribed customers. Accordingly, we have not developed any information with respect to the processes pretexters may use to attempt to access CPNI.